



## **QUALITY and ENVIRONMENTAL POLICY**

Monoflo International is committed to following ISO 9001:2015 and ISO 14001: 2015 standards and to maintaining conformance to the requirements of our Quality & Environmental Management System (QEMS) scope. We are equally committed to meeting or exceeding our customer requirements, to continually improve our processes and to maintain compliance with relevant environmental and interested parties' legislation and regulations. Monoflo International will meet its goal of having a positive impact on the environment while meeting and exceeding the environmental and quality expectations of our management, employees, customers, suppliers and regulators.

To achieve these objectives, Monoflo International is dedicated to:

- Ensuring that the policies are appropriate to our operations and considering the potential environmental impacts and quality risks of Monoflo International's activities, products and services.
- Committing to fulfill and comply with all relevant quality and environmental legal and compliance obligations, customer and product requirements, industry guidelines and any other quality and environmental commitments made by Monoflo International.
- Striving for continuous improvement to enhance quality and environmental performance by employing best practices and lean principles.
- Providing the framework for setting and reviewing established quality and environmental goals, which are compatible with the strategic direction of Monoflo International.
- Increasing customer satisfaction.
- Protecting the environment and preventing pollution.
- Ensuring that the quality and environmental policies are communicated and understood by all people working for or on behalf of Monoflo International.
- Making the quality and environmental policy available to the public and interested parties, and
- Ensuring that the quality and environmental policy is reviewed and amended, as necessary and appropriate.

We recognize that the responsibilities for protecting the environment and maintaining product conformity are shared, requiring cooperation between our employees and top management. Monoflo International will continually improve its environmental and quality performance by setting goals, taking into consideration our business, financial, operational and legal and compliance requirements and obligations, and the views of interested parties.

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